

The Value of Ambulatory Health Care Accreditation (AH -166 rr4tation (AHVc.)



group practices about their experiences as they prepared for—and earned—Joint Commission Ambulatory Health Care

Group

Group

Group

Four major motives for pursuing Joint Commission accreditation and certification emerged as drivers for all three organizations:

Improve patient safety
and care

Institute operational
improvements

Strengthen financial
position

All three organizations experienced, in varying degrees, similar challenges:

The Four Motives

Improved patient safety and care

All three medical group practices sought to validate and improve their standards of care, and the safety of



respondents reported that they already provide a high standard of care, and that accreditation holds them

Operational improvements

Medical Group Practice B and Medical Group Practice C wanted to reduce variations around certain p
and practices, and provide structure and guidance to help standardize those processes and practices



System alignment

All three medical group practices reported that they saw accreditation as a means to create alignment



Medical Group Practice C

its hospital

Medical Group Practice A implemented key infrastructure changes to promote change management processes

Appoint “champions” who embrace change to proactively address potential resistance

early on and should be able to address them, driving full engagement in establishing consistent and successful

Communicate clearly, consistently, and often

Whether for initial accreditation or implementation of changes in processes and practices, activities should