

- Elimination of waitlists
- Same-day access to care
- Expanded scope of patient services
- Locations outside the clinic building

2. New service lines

In addition to improved access, the **increased array of services** CCBHCs provide further elevates the quality of patient care by broadening the scope of services.

CCBHC standards include patient access to:

- 24/7 crisis services
- Substance use disorder treatment
- Peer support
- Psychiatric rehabilitation services

3. Chronic health management

Long-term mental well-being goes beyond crisis stabilization and has a bidirectional relationship with physical health.

Another hallmark of the CCBHC model is integrative, whole-person care. Addressing chronic behavioral health and physical conditions is foundational to this concept and improves the quality of life for the individuals served.

CCBHCs provide or coordinate access to primary health screenings and connections to providers who specialize in disease prevention and management.

4. Increased hiring and retention

A recent report from the Kaiser Family Foundation identified that almost half of the nation's population lives in an area with a behavioral health workforce shortage. Low reimbursement rates reinforce the issue making it difficult for clinics to compensate staff. While CCBHCs usually add staff as they expand to meet the CCBHC requirements, improving funding tied to the CCBHC model can allow them to **leverage grant funds or expanded reimbursement** to help attract and retain staff.

8 Reasons CCBHCs Are the Future of Behavioral Health Care