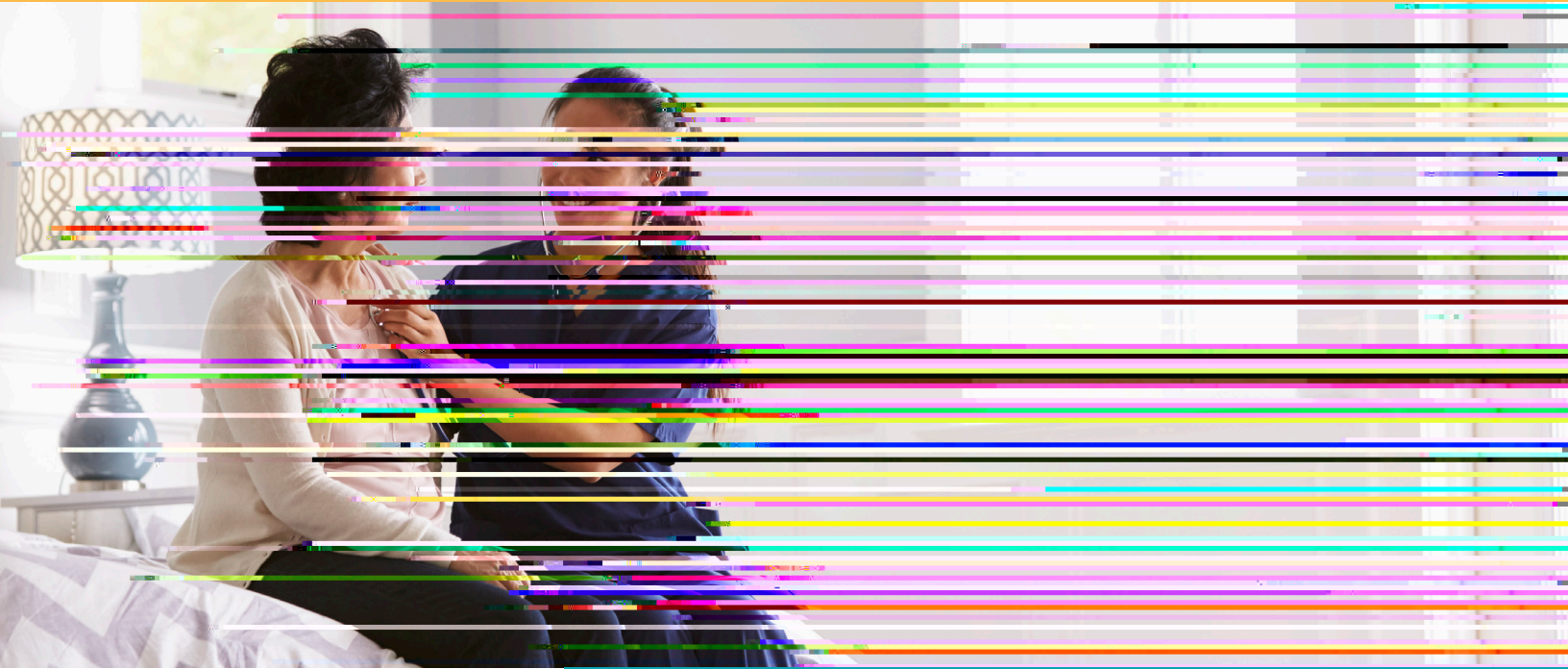


# Zero Harm is Possible in Nursing Care Centers



W...  
H...  
Z...  
I...  
m

**KJ Page, Administrator  
Chaparral House**

T J C mm E ...  
mm ... W ...  
leading the way to zero  
m ... m.

F... m...